



Standard Direct Service

Normal Delivery Parameters (except ORD area Forwarder Air Freight)

Monday - Friday 0900-1700

Nights and Weekends: special charges apply

Normal Pick up Parameters (except ORD area Forwarder Air Freight)

Monday - Friday

Ready Time Between 1100 and 1700

2 hour ready/close window necessary

Nights and Weekends: special charges apply

Normal ORD area Forwarder Air Freight Deliveries

Monday -Friday : Delivery by noon as requested

Saturday: Delivery by 1300 as requested

Nights /Saturday after 1300 /Sundays : special charges apply

Normal ORD area Surface/Ocean /LTL Deliveries

See Normal Delivery Parameters above

Normal ORD area Forwarder Air Freight Pick ups

Monday- Friday

Documents must be received by 1730 latest

Freight Ready by 1800 latest with a 2 Hr Ready/Close window necessary

Sunday Normal Pick ups made between 1100 and 1500

(Paperwork must be received by 1030 Sunday)

Nights/Saturdays/Sunday after 1500: special charges apply

PLEASE NOTE: Sunday airfreight pickups will be delivered on Monday unless the delivery point is a outlying area for Tax Airfreight, in that case normal delivery will be on Tuesday unless special services are requested. If you have any questions on when a shipment will be delivered please contact our Customer Care department at 800-242-6565

Beyond Service Points requiring additional service days

Please enter your destination zip code in our website

www.taxair.com for next delivery date